





Financing Healthy Food Options

Program Design and Impact Measurement

February 23, 2012



Introduction

- CDFI Fund's Capacity Building Initiative
 - Financing Healthy Food Options
 - Workshops
 - Technical Assistance individual and group
 - Resource Bank



Today's Webinar Topic

Program Design and Social Impact Metrics

- Why?
 - Building blocks of successful healthy foods program
 - How to define impact
 - What data to collect from the start to measure impact



Presenters



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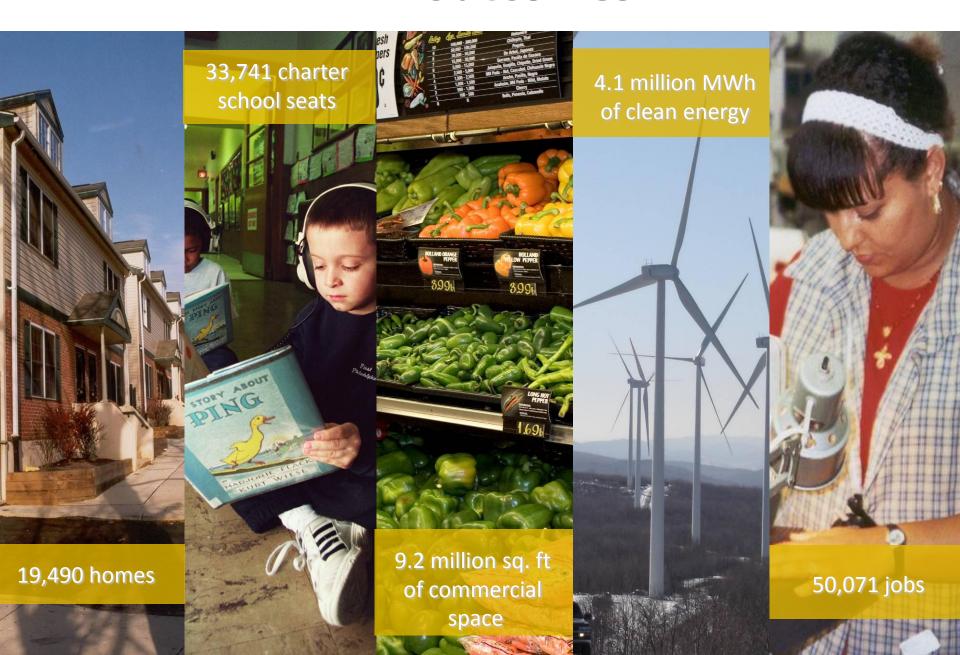
Agenda

- 1. Introduction
- 2. Program Design
 - Getting Started
 - Products
 - Process
 - Management
 - Q & A

- 3. Impact Measurement
 - Getting Started
 - What questions can I answer with the basic data?
 - Applied Analytics
 - Data Management
 - Q & A



TRF Outcomes



Program Design: Where to start?

Capital Sources

- Requirements
- Constraints
- Goals (Priorities)



CAPACITY BUILDING INITIATIVE

Potential Sources:

State and/or Municipal Bonds
Foundation Investment (PRI, MRI)
Existing federal programs (CDBG)
New or future federal programs (HFFI)
CDFI Fund Financial Assistance
CDFI's own core loan funds





Capital Sources Shape Program Design

- Funder Requirements
 - Davis-Bacon, Prevailing Wage
 - DBE / Equal Opportunity
 - Geographic
- **Funder Constraints**
 - Pricing
 - Terms
 - Uses
- Funder Goals (Priorities)
 - Geographic diversity

Questions to Think About:

Which funder R/C/G's should my firm be explicit about in program materials?

How can we accommodate multiple funders' R/C/G's with our program design?

Program Design: Products

When designing a program
Always keep the CUSTOMER in
mind!

Design products that meet your target customers' needs





Program Design: Products

Working within your funder R/C/G framework...

Products Capacity **Terms Existing Staff** Loans Amount Skills / Experience Forgivable Loan Rates Servicing Loans Grants Term Compliance Recoverable **Amortization** grants

Collateral



Program Design: Process

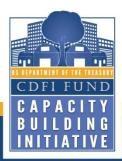
Management - Process, Data

Outreach

Eligibility

Approvals

Disbursements



When designing a program, keep in mind what capacity your firm has or plans to acquire to carry out each of these activities.

Program Design: Key Process Questions

Outreach

- Target or priority areas?
- In-house or add capacity? Food access organization or similar?

Eligibility

- Pre-application or eligibility application? Financing app.? Both? RFP?
- Based on Income? Underserved? Need?
- Rolling basis? Prioritize? Combination of both?

Approvals

- Use existing loan approval process and/or grant approval process?
- Add expertise to loan committee? Establish a separate committee with industry experts?

Disbursements

• Grants – acceptable backup?



Management

Have a clear, defined process.

File management!

All staff should use same criteria, definitions for data, etc.

Program Design

Q & A



Impact Measurement: Getting Started

What data or *impact metrics* should we collect?

Jobs created or preserved; Square feet perishable foods existing, created; business type, address...

Let's go to the spreadsheet.

When and how should we collect the data?

Up front! In the Pre-Application, Application Get more during the underwriting, evaluation process

Who should we collect data from?

Everyone! That is, all applicants, eligible or not.



What ??'s can we answer with basic data?

What is the most common reason an applicant was not eligible?

Number of existing stores vs. new stores?

Independents vs. chain stores?

Total # of applicants?

Number of jobs created or preserved?

Number of construction jobs created?

Amount of square feet dedicated to perishable foods created?

What % of projects were financed in NMTC eligible locations?

% of and \$ amount of projects financed in urban areas?

How many projects were funded in Congressman X's district?

Min/Max loan size financed?

Are most stores independently owned or a part of a chain?

What % of projects financed were located in low-income or very low-income areas?

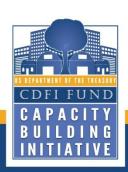


Number of existing stores vs. new stores?

Square feet created or renovated?

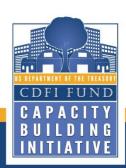
Applied Analytics – Beyond Basic Data ??'s

- Use basic data gathered to analyze your own firm's performance:
 - Efficiency, Time
 - Breadth of outreach (geography, customer type, etc.)
 - Leveraging other funds
- Deep dive evaluation and/or research studies:
 - Economic impact studies
 - Health impact research



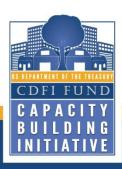
Data Management

- Importance of definitions
 - Dates, Gross vs. Selling square footage, etc.
- One master spreadsheet, database
 - Limit the number of "cooks"
- Consistency
 - Reports, Frequency
 - Terminology used



Impact Measurement

Q & A



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Additional Resources



Financing Healthy Food Options Resource Bank

http://www.cdfifund.gov/what we do/FinancingHealthyFoodOptionsResourceBank.asp





Upcoming Workshops & TA Webinars

Workshops:

Mid-Tier Food Chain Enterprises

Los Angeles, California February 27th and 28th

Farms & Food Production

Durham, North Carolina March 12th and 13th

<u>Link</u> to Training Information & Registration



Upcoming Workshops & TA Webinars

TA Webinars:

Green for Greens: Finding the Funding for Healthy Food Retail
•March 15, 1pm ET

Using LSA Analysis in your Target Market
•March 19, 1pm ET

Understanding SNAP & WIC as Sources of Revenue for Food RetailersMarch 29, 1pm ET

STAY TUNED FOR MORE WEBINARS IN APRIL!



Click <u>here</u> to register for one or all of the TA webinars

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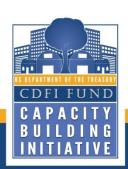
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